MINUTES OF THE MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE APRIL 19, 2022

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services

MS Department of Public Safety

MS Department of Finance and Administration

MS Department of Revenue

MS Office of the Secretary of State

David Johnson, Chair Clay Johnston, Vice-Chair

Brandi King Mickey Yates Eric Yoakum

OTHERS PRESENT:

MS Department of Information Technology Services MS Department of Information Technology Services

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NIC Mississippi

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The Clay Firm

Lori Adams

Michele Blocker Nita Caylor

Tommy Goodwin

Kevin Gray Renee Murray

Steve Patterson Katie White

David Campbell Spencer Jones

Drew Levanway Esther Turner Tina Wells

Karen Newman

Mr. David Johnson called the meeting to order.

Mr. David Johnson called for a motion to approve the minutes of the February 15, 2022 meeting if no changes were needed. Mr. Mickey Yates made the motion to accept the minutes as presented. The motion was seconded by Mr. Clay Johnston and passed with none opposed.

Mr. Drew Levanway presented the Portal Highlights and Current Projects portion of the EOC reports:

- The South Mississippi Regional Center (SMRC) and NIC MS unveiled the new SMRC Website. The template website was provided at no-cost to the agency, creating a savings of approximately \$15,000 in design and development costs.
- NIC Mississippl in partnership with the Mississippi Department of Wildlife, Fisheries & Parks (MDWFP) launched a new online application for the Mississippi Museum of Natural Science (MMNS) allowing the public to submit online requests for rental of museum event space. In addition to online requests, customers can complete online payments to secure their events. This self-funded application and payment module was developed at no cost to the Museum, providing cost avoidance of more than \$10,000 in development, hosting, and maintenance.
- Spring 2022 opened a unique challenge for Mississippi turkey hunters. Across the U.S., the opening season dates were moved where Mississippi would be the only state open for

legal hunting in mid-March. With concern that the state would see an influx of non-resident hunters and thereby impact the quality of hunting for Mississippi residents, MDWFP implemented a draw system to control the number of nonresident hunters for the early turkey season. The draw took place over a month from January 15th - February 15th and processed a total of 1,093 applications. Draw winners were able to claim their endorsements between February 22nd and March 28th, with 701 endorsements claimed.

- In March, NIC MS launched its second instance of OnTheGo Pay (OTG Pay) for the Mississippi Department of Agriculture and Commerce (MDAC). The new mobile application allows MDAC to accept debit and credit card payments at the main gate of the Mississippi State Fairgrounds for parking fees.
- By leveraging NIC's OnTheGo (OTG) Enterprise platform, NIC Mississippi launched the Mississippi State Department of Health (MSDH) Mobile Food Inspection Application. This new service replaces the current third-party application and provides MSDH with greater flexibility and confidence in a long-term solution for their 15,000 annual food facility inspections.
- Mississippi became the 37th state in the country to legalize medical cannabis after the state legislature approved the measure in January through the Mississippi Medical Cannabis Act. In March, NIC MS executed an agreement with the Mississippi State Department of Health (MSDH) to implement NIC's Medical Cannabis Licensing Solution currently live in four states. The cloud-based Software-as-a-Service ("SaaS") solution will include modules for business licensing, agent (employee) permitting, patient/caregiver registration, and practitioner registration with workflows to manage applications, issuance of licenses, and payment processing through NIC's transaction payment engine ("TPE"). NIC MS will provide a single unified platform for all cannabis licensing needs within the state and will leverage a phased implementation approach with an initial go-live date for Phase 1 of June 1, 2022. This work is being done under a separate agreement with MSDH rather than as a part of the Statewide Agreement.
- NIC Mississippi launched the Mississippi State Department of Health (MSDH) Emergency Medical Services (EMS) Over the Counter payments in a three-week turnaround by using NIC's Enterprise (OTC) platform. This new service provides EMS with the ability to process credit and debit card payments at their front desks for driver-related renewals, where previously only cash was accepted. The OTC payment solution eliminates the need for MSDH to direct walk-in visitors without cash to the nearest ATM and provides a more seamless customer experience.
- NIC Mississippi closed out the first quarter of 2022 with 10 new service implementations.
 This marks the highest number of service launches in Q1 since 2013. With 20 additional
 services in the pipeline and much of the year remaining, NIC MS is poised to reach 30
 new service launches by year end.

Mr. Levanway provided an update on the Tyler NIC Acquisition focusing on the current footprint in Mississippi. Tyler currently serves 50 cities, municipalities, school districts, sheriff departments, and other partners in the state. Post-acquisition, Tyler will be focused on integrating NIC's payment processing platforms into existing Tyler services.

Mr. Levanway presented a recap of transactional metrics for the fiscal year to date.

Mr. Levanway presented the following projects for Prioritization Approval:

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MDIVFP State Parks Payment Processing	Wildlife Fisheries & Parks, Department of	Self-Funded	17
MDWFP Online Boot Registration Payment Processing	Wildlife Fisheries & Parks, Department of	Self-Funded	16
MDWFP Shooting Ranges Point of Sale	Wildlife Fisheries & Parks. Department of	Self-Funded	16
EMS Over the Counter Payments	Health, Department of	Self-Funded	13
MDAC Postcide Registration Payment Processing	Agriculture and Commerce, Department of	Self-Funded	12
Volunteer IAS Template Website	Volunteer Service. Mississippi Commission for	No Cost	11

Mr. David Johnson entertained a motion to approve the project queue. Mr. Clay Johnston moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Mickey Yates. The motion passed with none opposed.

Mr. Levanway presented plans for MS.GOV enhancements, slated to go into production in May.

Next, Mr. David Johnson entertained nominations for someone to serve as Chair of the Committee for the next 12 months. Mr. Mickey Yates nominated Mr. David Johnson. There being no other nominations, Mr. Johnson was elected unanimously. Mr. Johnson opened the floor for nominations for an individual to serve as Vice Chair. Mr. Clay Johnston nominated Mr. Mickey Yates. There being no other nominations, Mr. Yates was elected unanimously.

The next meeting is scheduled for June 21, 2022.

For other business, the Committee discussed returning to in-person meetings or continuing to meet via Zoom. It was decided that the meetings will continue to be held virtually.

Mr. Clay Johnston made a motion that the meeting be adjourned. Mr. Mickey Yates seconded, and the motion was approved with none opposed. The meeting was adjourned.

David Johnson, Chair

Mickey Yates, Vice-Chair

Mickey Yates

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